DSM2/DSMX Bulletin FAQ

1. I have a transmitter with an affected PID. Should I be worried?

This problem only affects certain older DSM2 receivers (AR500, AR6100, AR6100e, AR6110e, AR6200 and AR6300) and transmitters noted with the combined DSM2/DSMX protocol.

If you only intend to operate DSMX receivers or other DSM2 receivers not listed, there is no need or benefit to update your transmitter.

2. I have been using one of the receivers listed with my DX8 and have not had any problem. Do I still need to send in my transmitter for this update?

If you have never had a problem with your system, you do not need to send in the transmitter. We recommend ongoing range checks to ensure that your transmitter is functioning properly.

If you have any doubts about the operation of your transmitter in specific locations, send your transmitter in for service.

3. Are Ready to Fly (RTF) products with Spektrum technology affected by this issue?

Only transmitters with PIDs mentioned in the bulletin are affected, including those purchased in RTF kits. All stock shipping from Horizon warehouses as of 6/2/2011 have already been updated.

AR500, AR6100, AR6100e, AR6110, AR6110e, AR6200 and AR6300 DSM2 receivers included in Horizon's RTF products are affected when used in combination with transmitters having a listed PID.

4. I live outside the US and Canada, how can I take advantage of this Bulletin? If you live outside the US and Canada, contact your original retailer or distributor from which you purchased your product.